

Product Decommmercialization and Compliance Notice

March 14, 2024

Dear NIM Collection Residents,

It is Schneider Electric's responsibility to ensure that our customer's products remain relevant within Singapore's dynamic electric vehicle charging landscape.

During the time of implementation of Schneider EV Chargers at NIM Collection in 2018/2019, the models installed are of approved standard and fully compliant to the regulation. However, under the latest regulation set by the Electric Vehicle Charging Act 2023 (EVCA) which was made effective as of 8th December 2023, we regret to inform that the following EVLink products are no longer compliant to the EVCA 2023 and will be decommmercialized:

EVlink Wallbox	EVlink Residential
1. EVH2S22P0CK	1. NCA11130
2. EVH2S7P0AK	2. NCA11230
3. EVH2S7P0CK	3. NCA19130
4. EVH2S3P02K (Current Model Installed)	4. NCA11100
5. EVH2S3P0CK	5. NCA19310
6. EVH2S3P0AK	6. NCA19330
	7. NCA19200
	8. NCA19210

Schneider Electric remains committed to provide all our customers with the highest quality of customer service, and we regret any inconvenience caused.

For further questions regarding service on your EVLink products, please contact your Schneider Electric representative for further information or via the following: -

Customer Care Center Hotline : 6357 6333

Website : <https://www.se.com/sg/en/work/support/customer-care/contact-schneider-electric.jsp>

For more information regarding the Electric Vehicle Charging Act 2023, please refer to the url below:

https://www.lta.gov.sg/content/ltagov/en/newsroom/2023/12/news-releases/commencement_of_EVCA22.html#:~:text=To%20support%20early%20deployment%20of,submitted%20by%207%20June%202024